

Directors are high-level volunteer leaders, passionate about equipping others to reach people for Christ in a relevant way that creates ownership and leads to transformation.

As a Director, you will develop and lead a team of leaders and champion the goals of your ministry. Through building community, communicating, guiding, and encouraging others, your Team Leads will be equipped to lead their volunteers and carry forward the vision of Christ-centered serving in their ministry area. You will excel in this role by using your unique gifts and leadership strengths to do the following:

Cast Vision

To effectively develop wise leaders and vision carriers, we must grow in wisdom. No one is perfect (and we aren't expecting you to be either!), but Directors should be intentional to develop themselves and their Team Leads in these areas:

- **Godly Wisdom:** Spiritual growth happens when we regularly connect with God through prayer, the Bible, the Holy Spirit, and Christ-centered community.
- **Eagle Brook Wisdom:** Understanding, teaching, and modeling the vision culture (who we are, what we do, why we do it, and how we do it, using the hedgehog as our filter).
- **Personal Wisdom:** Identifying and growing in character, chemistry, and competence through regular team meetings and personal development opportunities.

Create an Engaging Environment

Many will be served through your ministry area, and it's important to us that we're reaching them for Christ. For this reason, Directors are empowered to lead the way in creating a welcoming environment.

- Provide team leads with relational support and relevant information so teams are prepared to serve others in a way that exceeds expectations. Follow up with encouragement after serving.
- Understand, observe, and champion the goals within your ministry area.
- Demonstrate ways to go beyond expectations that welcome and engage volunteers and those they serve with energy and enthusiasm.

Develop Christ-Centered Community

In order to lead and develop others, you have to know them! With this in mind, Directors should find ways to build bridges and create relationships with others.

- Connect with team leads, volunteers, and those they serve in ways where they feel valued and cared for (e.g., initiating conversations, learning names, recommending resources/next steps, and affirming excellent service).
 - Create a supportive community with your team leads through team events and prayer support.
 - Know your volunteers and identify areas where they may be called to lead.
- Send emails, texts, and/or cards to follow up on interactions with leads, volunteers, and attenders.
- Encourage volunteer huddle attendance as a way to be informed and involved with other volunteers.

Care Ministries supports transformation in the lives of hurting people by creating engaging experiences and opportunities to build healthier relationships with God, themselves, and others.

The Prayer team supports transformation in the lives of attendees by creating a compassionate, caring experience for people to receive prayer and strengthen their relationship with God, themselves, or others.

"I urge you, first of all, to pray for all people. Ask God to help them; intercede on their behalf, and give thanks for them." 1 Timothy 2:1

The director works with their team leads to achieve this by:

Ensuring the Goals are Championed in Each Environment

- Train and develop prayer team leads around ways to exceed expectations as they lead and equip their teams.
- Affirm team leads with examples of exceeding expectations and challenge them in areas to improve.
- As a point person for the Prayer Team, be informed and distribute information about weekend updates, current and upcoming events, resources, and Eagle Brook policies and procedures.

Building Community

- Model and encourage interactions among volunteers so they can get to know, collaborate, and pray for each other.
- Email key information during the week and check in with team leads to answer any questions, give updates, and build connections.
- Always looking for opportunities to pray for the needs of staff, volunteers and guests.

Amazing Ways to Exceed People's Expectations

- Read books about prayer and share what you're learning with team leads.
- Know the ministries of Eagle Brook and be able to give a minute-long summary about each.
- Value team leads by knowing about them (e.g., roles they have in life, their passions), writing them a personal note, praying for them, and helping them take a next step in their faith.